

APHCA

NETWORKING
FORUM



MAY 4-5, 2022
AGENDA

The Alabama Primary Health Care Association hosts its annual Bootcamp and Networking Forum as a **LIVE VIRTUAL** event. Grab your team and join us to discuss Health Center Compliance and Continued Readiness, Primary Care and Behavioral Health Integration, The Evolution of Quality Data, and Advancing Workforce through Culture, Engagement, and Satisfaction.

Register Your Team
www.alphca.com

Sessions will be recorded and available 5 days post Forum

BOOTCAMP

May 4, 2022

Boot Camp: Health Center Compliance and Continued Readiness

The Compliance and Continued Readiness Boot Camp will be led by a HRSA consultant who will provide an overview of Health Resources and Services Administration (HRSA) health center program requirements related to governance, finance, operations, and clinical areas. Participants will enhance their understanding of core requirements and strategies for maintaining ongoing compliance beyond operational site visit readiness. Targeted audience: Compliance officers, practice/site administrators, CEOs, CFOs, COOs, CMOs, board members, other health center staff, and other organizations seeking to become health centers or Look-Alikes status.

Learning objectives:

- Describe HRSA's process and tools for assessing compliance with the Health Center Program Requirements
- Identify at least three pain points and areas of conditions found through the OSV
- Implement specific strategies or processes for ensuring continuous compliance

9:00 a.m. – 10:30 a.m.

The Operational Site Visit and Governance

Participants will have the opportunity to increase their knowledge of compliance requirements related to governance and the operational site visit process. Additionally, participants will understand common areas of compliance challenges, findings, and strategies to avoid pitfalls.

10:45 a.m. – 12:15 p.m.

Fiscal Program Requirements

Participants will explore a deeper dive into the financial program requirements and provide an expert's perspective on the common pain points. Participants can apply strategies and best practices in their organization.

1:00 p.m. – 2:30 p.m.

Clinical Programs, Performance, and Continuous Compliance

Participants will engage in an in-depth overview of the clinical program requirements, performance analysis, and continuous compliance. The expert will highlight strategies for integrating compliance into an ongoing compliance system.

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Access to Care: Primary Care and Behavioral Health Integration

Integrating primary and behavioral health services empowers patients and staff to engage in whole-person care. Yet, integrating and partnering for whole-person care can be complex. Participants engaging in the Access to Care Track will receive information addressing clinical, system, workflow, and operational issues to ensure maximum value and impact from integrated care.

9:00 a.m. – 10:30 a.m.

Defining Care Integration

Health centers are in a unique position to effectively screen, diagnose, and treat a range of behavioral health issues. Participants will understand integration methods, processes, and models to improve coordination of care and outcomes.

Fran Basche, M.A., Advocates for Human Potential

Linda J. Frazier, B.S., M.A., RN, MCHES, Advocates for Human Potential

10:45 a.m. – 12:15 p.m.

Integration Strategies

The COVID-19 pandemic magnified the importance of health IT-enabled integrated care. In this session, participants will learn from the experience of one health center in efforts to integrate.

Dr. John Waits, CEO, Cahaba Medical Care

Dr. Lacy Smith, CMO, Cahaba Medical Care

Charity Laister, J.D., LISCSW-PIP, Cahaba Medical Care

1:00 p.m. – 2:30 p.m.

Sustaining and Optimizing Care Integration

Barriers to integrated care include challenges in financing, health IT, and workforce supply. This session will provide best practices and strategies to sustain and optimize primary care and behavioral health integration relating to advance referral management, telehealth, and other methods in the delivery of care.

Christina Pierpaoli Parker, Ph.D., Assistant Professor, Department of Psychiatry, The University of Alabama at Birmingham

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Quality Improvement: The Evolution of Quality Data

9:00 a.m. – 10:30 a.m.

Moving Integrated Care Delivery Forward with UDS+

This session will provide an overview of contemporary health care interoperability through use case and implementation guides and cover the basics of APIs, FHIR technologies, and operational capabilities. Participants will build upon this foundation and understand how the technology will drive the implementation of UDS+. Learning objectives include a foundational understanding of APIs and FHIR technologies, understanding how these approaches are being used across the industry to solve real world problems, and steps for evaluating if/how FHIR should be on your roadmap.

Jillian Maccini, MBA, PMP, PCMH CCE, John Snow, Inc.

10:45 a.m. – 12:15 p.m.

Quality Data Workshop: Scorecards and Targets

Designed to help deepen and develop your skills using DRVS tools to understand and present your data. Participants will learn to enhance proactive data hygiene, increasing data credibility and efficiently identifying problems and solutions. Participants will receive detailed instructions on using and building registries, scorecards, cohorts, targets, dashboards, and care effectiveness reports meeting their needs. Such as an in-depth review of creating and configuring a scorecard, creating and managing targets, provider groups, and email subscriptions to maximize reporting needs, identifying the benefits of grouping and formatting options for scorecards, and how to automate scorecards to send with email scheduling.

Meg Carley, Senior Clinical Improvement Specialist, Azara Healthcare

Kaitlyn Gordon, Clinical Innovation Specialist, Azara Healthcare

1:00 p.m. – 2:30 p.m.

Quality Data Workshop: Dashboards & Registries

In this interactive session, attendees will receive an in-depth review of creating and configuring a dashboard to help meet key quality initiatives and program goals. They will learn to identify specific use cases for dashboards within their practice. Together, we will explore the available dashboard widget types available in DRVS, utilize at least four different widget types, create a custom dashboard to assist with program management, identify multiple use cases for dashboards, and learn how to automatically send dashboards with email scheduling. Attendees will also learn how to run and create custom registries and explore specific use cases.

Molly Wack, Clinical Improvement Specialist, Azara Healthcare

Kaitlyn Gordon, Clinical Innovation Specialist, Azara Healthcare

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Workforce Strategies: Advancing Workforce through Culture, Engagement, and Satisfaction

9:00 a.m. – 10:30 a.m.

Tools for Improving Engagement and Job Satisfaction

Participants will learn strategies to improve employee engagement and job satisfaction through robust orientation, training, and innovative retention efforts. Proper employee onboarding helps to reduce the costs associated with initial staff training.

Speaker TBA

10:45 a.m. – 12:15 p.m.

Strategies to Reduce Clinician and Staff Burnout and High Turnover Rates

The well-being of the healthcare workforce is the fourth essential component of the Quadruple Aim. Yet, increasing burnout in clinicians, coupled with mounting evidence that burnout yields personal harm and reduces the quality of care for patients, presents a substantial threat to individual and organizational health. In this session, participants will hear best practices and strategies health centers can implement to foster a culture of wellness, practice efficiency, and personal resilience.

Katherine A. Meese, Ph.D., Assistant Professor, Department of Health Services Administration Director, University of Alabama Birmingham

1:00 p.m. – 2:30 p.m.

Strengthening Frontlines: Empowering Health Center Staff

Empowering health center staff can lower healthcare costs by eliminating unnecessary steps in the care process, and reducing the need for every matter to be brought to a manager's attention. This session will explore steps toward creating an environment in which health care staff feel they are appreciated and have a stake in the organization. Participants will have the opportunity to hear from an expert to utilize and share at their organization.

Speaker TBA

