



We Are APHCA
Values in Action

Emergency Preparedness & Summit

June 15, 2023
10:00 AM – 4:00 PM

People

1. Respect others.
2. Be friendly and approachable.
3. Communicate as personally as possible.
4. Assume positive intent.
5. Be a source of acknowledgement and appreciation.
6. Seek to understand others.
7. Listen and learn without judgement.
8. Check the ego at the door.

Unity & Trust

9. Maintain confidentiality.
10. Honor your commitments.
11. Take personal responsibility.
12. Speak straight.
13. Share information.
14. Get the facts.
15. Communicate to be understood.
16. Don't overreact.
17. Be there for each other.
18. Have fun!

Excellence

19. Appearance counts.
20. Attitude is everything.
21. Work skillfully.
22. Look ahead, anticipate.
23. Practice blameless problem solving.
24. Think systematically.
25. Orient to solutions, not problems.
26. Deliver remarkable service.
27. Do the right thing—*always*.
28. Be relentless about growth.

Performance

29. Be obsessive about organization.
30. Be process oriented.
31. Be meticulous with the details.
32. Be a fanatic about response time.
33. Follow up on *everything*.
34. Do what's best for the team.
35. Find a way.
36. Deliver results.
37. Make a dent in the *universe*.

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10:05 AM Welcome & Introduction

Ashley Boaz – Operations Team Lead

10:10 AM – 12:00 PM Active Shooter Training

Steve Johnson, Sr. Special Agent
Alabama Law Enforcement Agency (ALEA)

12:00 PM – 12:30 PM Lunch

12:30 PM – 1:00 PM EP Reporting Tool

Ashley Boaz – Operations Team Lead

1:00 PM – 2:00 PM CMS EP Requirements Updates

Ashley Boaz – Operations Team Lead

2:00 PM – 2:45 HealthTrackRx

2:45 PM – 3:00 PM Break

3:00 PM – 4:00 PM EP Peer Group Meeting

Appoint EP Peer Group Chair

Next Meeting

Emergency Preparedness and Response Peer Group (Virtual)

November 1, 2023, 10:00 AM – 11:00 AM